



Riders' Accessory Distributing
Toll Free: 1-866-820-4723

Product Bulletin

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8160319

Ilmberger Hugger Fender Warranty Replacement R1100 S

Ilmberger hugger fenders have been imported and distributed by various companies over the past few years. Riders' Accessory Distributing has recently become the sole importer and distributor of Ilmberger products for North America. We at Riders' Accessory Distributing have recently been presented with warranty replacement questions for RAD part number 8160319 rear hugger fender for the R1100S.

New instructions issued by Ilmberger require the removal of the stock plastic shock protector prior to the Ilmberger hugger being installed. Many of these fenders were sold and installed without instructions or with incomplete instructions. Any of these fenders damaged as a result of missing or incomplete instructions may be replaced under warranty through Riders' Accessory Distributing, regardless of where the fender was purchased or by whom it was distributed.

The attached updated instructions specify the stock plastic shock protector must be removed prior to installing the Ilmberger hugger. Additionally, the hugger is not to touch the rear shocks or any components thereof. It is important to note the hugger was designed for use with the stock suspension components. Aftermarket shocks often feature a spring which has a larger outside diameter than the original BMW shock and may contact the hugger. There is no list of approved aftermarket shocks at this time. Recent production changes are not related to huggers being broken or damaged. Ilmberger hugger fenders for other models have no history of being broken or damaged.

All warranty replacements of 8160319 will take place through RAD dealers. Customers are not to contact RAD directly. Any 8160319 which has broken or shows evidence of touching the stock plastic shock protector, rear shock or rear tire will be replaced at no charge. RAD will charge shipping to the dealer in cases where the hugger was not distributed by RAD. Passing on this shipping charge to the customer is up to the dealer.

Any further questions regarding this matter should be directed to order@r-a-d.com.